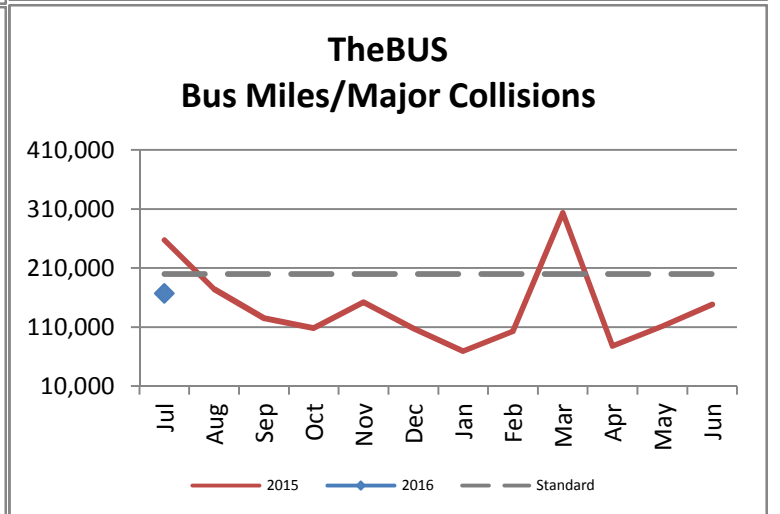
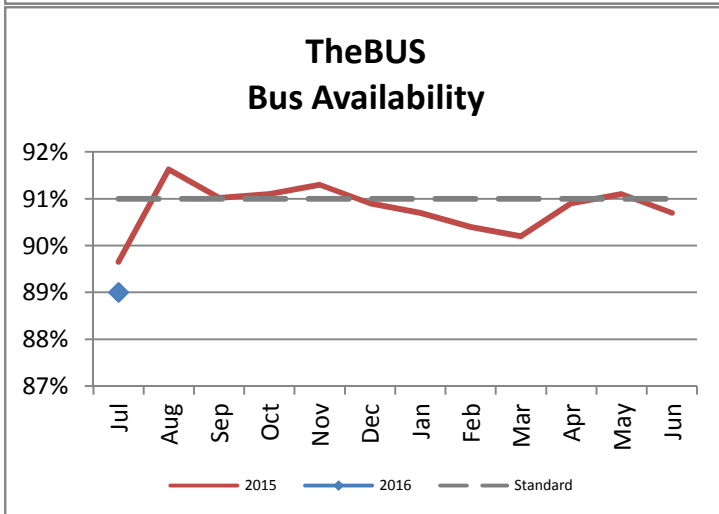
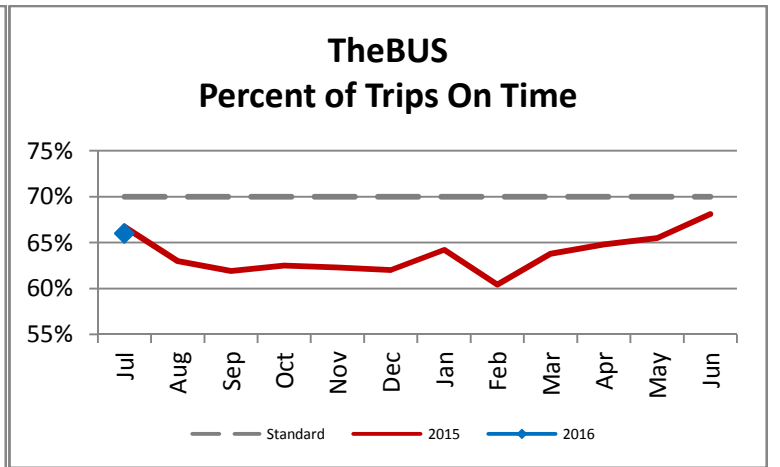
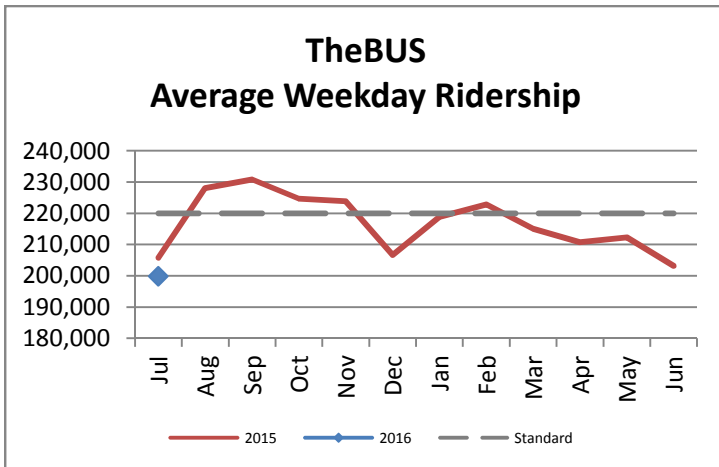


**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending July 2015**

Key Performance Indicators (KPI)	July 2015	July 2014	Percent Change	1 Months FY2016	1 Months FY2015	Percent Change
Total Monthly Ridership	5,526,004	5,706,906	-3.17%	5,526,004	5,706,906	-3.17%
Average Weekday Ridership	199,879	205,679	-2.82%	199,879	205,679	-2.82%
Percent of Trips On Time	66.0%	66.7%	-0.7%	66.00%	66.70%	-0.70%
Bus Availability	89.0%	89.7%	-0.6%	89.0%	89.7%	-0.65%
Bus Miles/Major Collisions	166,975	257,550	-35.17%	166,975	257,550	-35.17%
Bus Miles/Mechanical Road Calls	10,933	12,520	-12.67%	10,933	12,520	-12.67%
Spare Ratio	18.10%	24.76%	-6.66%	18.10%	24.76%	-6.66%
Cost per Hour	\$137.01	\$147.53	-7.13%	\$137.01	\$147.53	-7.13%
Cost per Trip	\$3.21	\$3.32	-3.17%	\$3.21	\$3.32	-3.17%
Cost per Mile	\$9.66	\$10.49	-7.97%	\$9.66	\$10.49	-7.97%
Farebox Recovery	24.52%	22.62%	1.90%	24.52%	22.62%	1.90%
Trips per Hour	42.68	44.50	-4.09%	42.68	44.50	-4.09%
Trips per Mile	3.01	3.17	-4.96%	3.01	3.17	-4.96%
Average System Speed	13.01	13.03	-0.19%	13.01	13.03	-0.19%
Percent Complete in 30 Days (Customer)	99.33%	99.59%	-0.3%	99.33%	99.59%	-0.3%
Complaint Rate (Complaints per 100,000 trips)	10.89	9.74	11.82%	10.89	9.74	11.82%



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